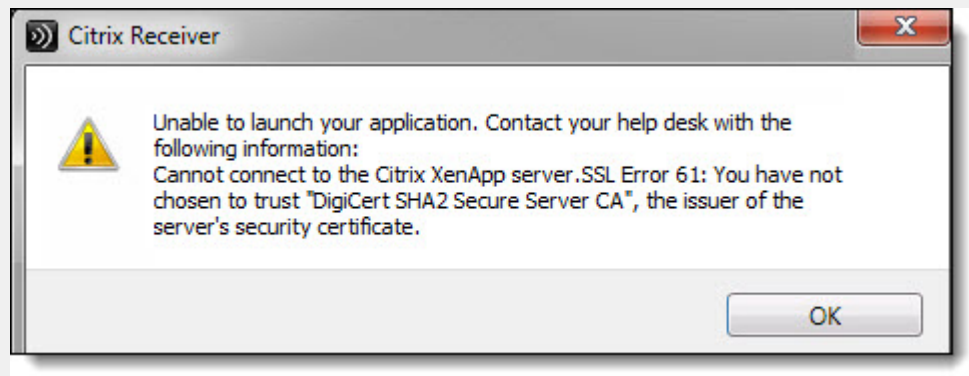


ARGUS On Demand: Citrix Receiver SSL Error 61 - You Have Not Chosen To Trust "DigiCert SHA2 Secure Server CA"

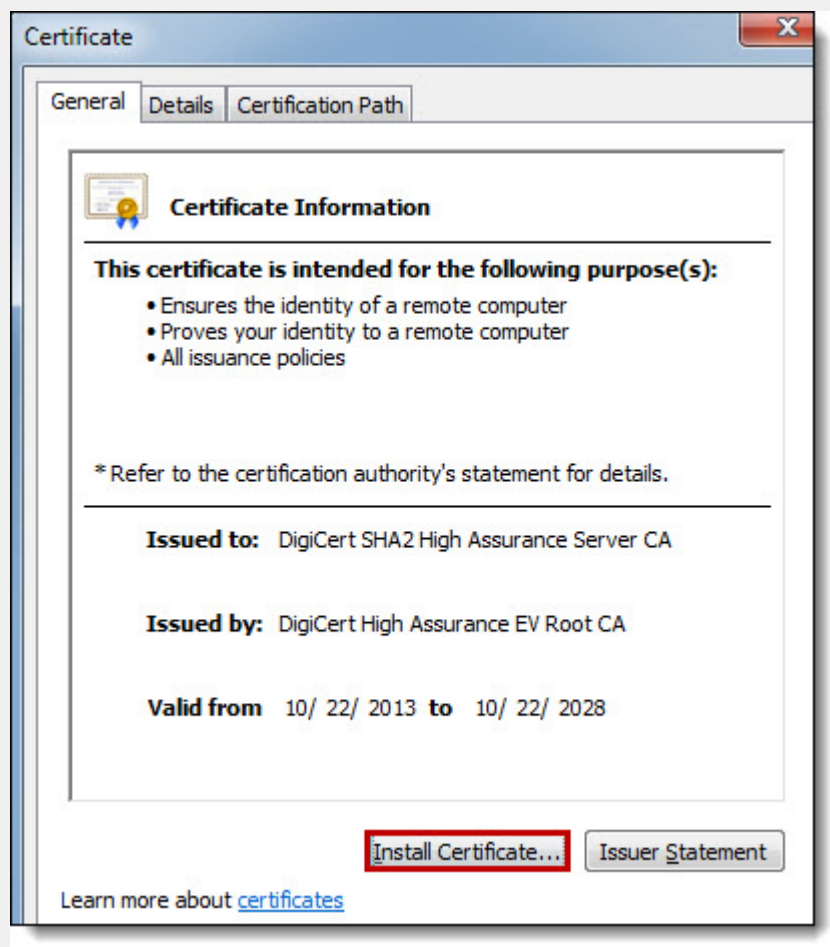
Issue/Question When launching ARGUS Enterprise or ARGUS Developer a certificate error displays?

Resolution/Answer To resolve this error, please find your operating system below and follow the steps given:

Using Windows Operating System

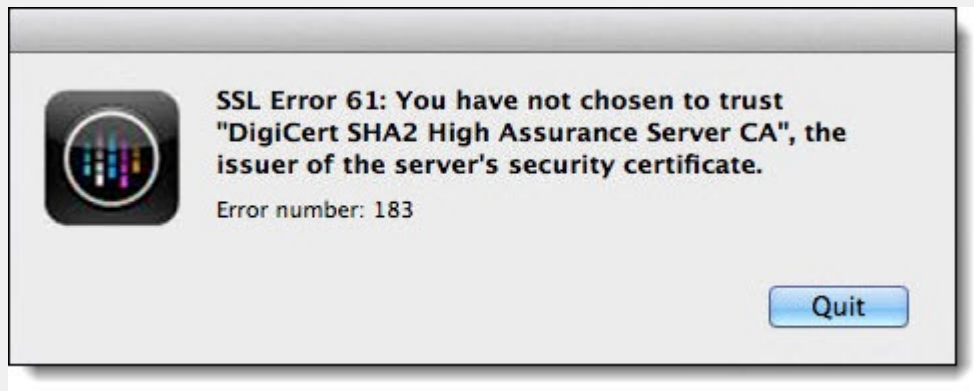


1. Download the DigiCert SHA2 Server CA certificate from [here](#)
2. Open the file
3. Select Install Certificate

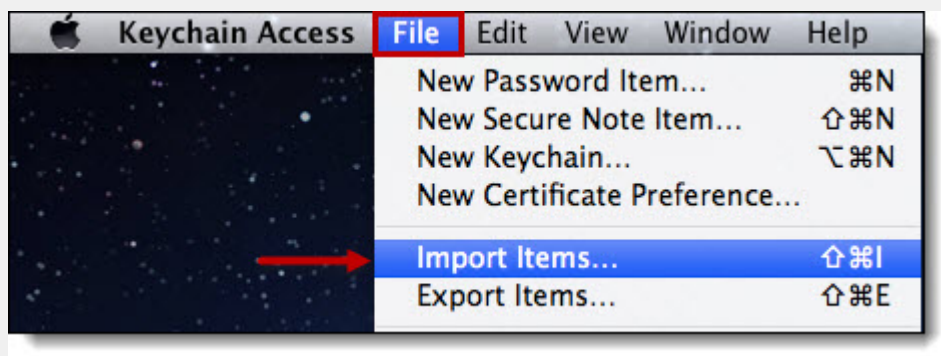


1. Log back into ARGUS On Demand
2. Launch your application

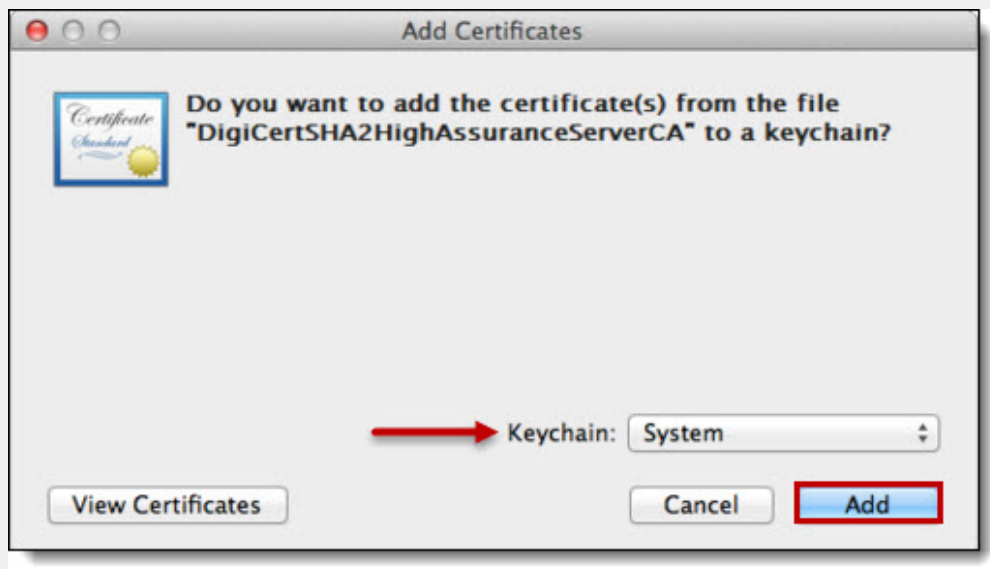
Using Mac Operating System



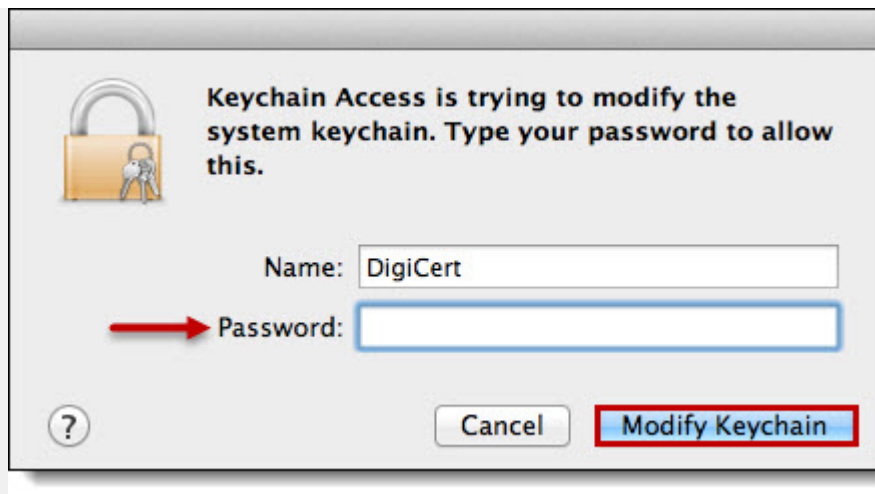
1. Download the DigiCert SHA2 Server CA certificate from [here](#)
2. Open Keychain Access Manager
3. Navigate to File & Import Items



1. Select System in the Keychain drop-down
2. Click Add



1. Enter the Administrator Password
2. Click Modify Keychain



1. Log back into ARGUS On Demand
2. Launch your application

Environment:

ARGUS On Demand Subscription

Attachment 1

Attachment 2

Attachment 3

Chat Answer