## ARGUS On Demand: Citrix Receiver SSL Error 61 - You Have Not Chosen To Trust "DigiCert SHA2 Secure Server CA"

Issue/Question When launching ARGUS Enterprise or ARGUS Developer a certificate error displays?

Resolution/Answer To resolve this error, please find your operating system below and follow the steps given:

## **Using Windows Operating System**

D Citrix Receiver		
<b></b>	Unable to launch your application. Contact your help desk with the following information: Cannot connect to the Citrix XenApp server.SSL Error 61: You have not chosen to trust "DigiCert SHA2 Secure Server CA", the issuer of the server's security certificate.	
	ОК	

- 1. Download the DigiCert SHA2 Server CA certificate from here
- 2. Open the file
- 3. Select Install Certificate

Certificate				
General Details Certification Path				
Certificate Information				
This certificate is intended for the following purpose(s): • Ensures the identity of a remote computer • Proves your identity to a remote computer • All issuance policies				
* Refer to the certification authority's statement for details.				
Issued by: DigiCert High Assurance EV Root CA				
Valid from 10/ 22/ 2013 to 10/ 22/ 2028				
Install Certificate Issuer Statement				

- 1. Log back into ARGUS On Demand
- 2. Launch your application

## **Using Mac Operating System**



- 1. Download the DigiCert SHA2 Server CA certificate from here
- 2. Open Keychain Access Manager
- 3. Navigate to File & Import Items



- 1. Select System in the Keychain drop-down
- 2. Click Add

00		Add Certificates		
Certificate	Do you want to "DigiCertSHA2I	add the certificate HighAssuranceServ	e(s) from the file erCA" to a keycl	e hain?
		Keychain:	System	\$
View Ce	rtificates		Cancel	Add

- 1. Enter the Administrator Password
- 2. Click Modify Keychain

Keychain A system key this.	ccess is trying to modify the chain. Type your password to allow
Name:	DigiCert
Password:	
(?)	Cancel Modify Keychain

- Log back into ARGUS On Demand
  Launch your application

Environment: ARGUS On Demand Subscription

Attachment 1

Attachment 2

Attachment 3

**Chat Answer**